

Please go to ftp.parishsoft.com. You will be prompted for a user name and password. The user name is **support** and the password is **parish**. Please click login and then look for a link that reads Full Install Packages. Please click on that link and then on the next page, please look for the version 422. Once you have found it, please click on that link and when prompted, please save the file to your desktop location. This file is very big and can take some time to download, depends on your internet speed. Once the file has downloaded, please right click on the file and select Run as Admin it will start to go through the install process, if you are on Windows XP you can just double click on the file. You will be prompted for a password; please type in **Z4q93U**, the password is case sensitive. After you have type in the password please follow the prompts.

If you receive a message that the demo database is expired, when the About screen comes up, please copy this registration code: 420047P40384Q37765G5T5558H0286 and paste it in the registration box, then click Accept, then yes to the prompt that comes up and then click on OK.

If you are using either Windows Vista or Windows 7 operating systems, Microsoft has changed some permissions so when you first open up the program you will receive a message that the demo database cannot be used in the location that it is at and it will ask you if you want to move it to the default location. Please click on yes and then once the database is move, the program will close out. Please double click on Family Directory and the program will open up. Once you login, you will receive the same message for the report files. Please follow the prompts and the program will move it for you.

In order to run reports you will need to have Microsoft Access installed on the computer. If you are using Microsoft Access 2010 or 2013, please make sure to install the 32 bit version of the program and not the 64 bit version. At this time, there is not a third party product that is compatible with the 64 bit version of Office.

With the above being said, the ParishSOFT products are compatible with both the 32 bit and the 64 bit operating systems.

Once the login screen comes up, please login as Demo_Dan with the password of pass. Once you are logged in, please go to File, Open Parish Database and then click yes on the prompt. From there, please navigate to the location of your parish database.